

# Communities and Equalities Scrutiny Committee

Date: Thursday, 10 January 2019

Time: 10.00 am

Venue: Council Antechamber, Level 2, Town Hall Extension

Everyone is welcome to attend this committee meeting.

There will be a private meeting for members of the Committee at 9:30 am in Committee Room 6, Room 2006, Level 2 of the Town Hall Extension.

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## Membership of the Communities and Equalities Scrutiny Committee

**Councillors** - Andrews, Collins, Cooley, M Dar, Douglas, Evans, Fletcher-Hackwood, Hacking (Chair), Kirkpatrick, Rawlins and Rawson

#### **Agenda**

#### 1. Urgent Business

To consider any items which the Chair has agreed to have submitted as urgent.

#### 2. Appeals

To consider any appeals from the public against refusal to allow inspection of background documents and/or the inclusion of items in the confidential part of the agenda.

#### 3. Interests

To allow Members an opportunity to [a] declare any personal, prejudicial or disclosable pecuniary interests they might have in any items which appear on this agenda; and [b] record any items from which they are precluded from voting as a result of Council Tax/Council rent arrears; [c] the existence and nature of party whipping arrangements in respect of any item to be considered at this meeting. Members with a personal interest should declare that at the start of the item under consideration. If Members also have a prejudicial or disclosable pecuniary interest they must withdraw from the meeting during the consideration of the item.

#### **4. Minutes** 5 - 10

11 - 34

35 - 40

To approve as a correct record the minutes of the meeting held on 6 December 2018.

### 5. [10.05 – 10.50] Our Manchester Disability Plan (OMDP) Update

Report of the Strategic Lead/Lead for OMDP

This report provides an overview of progress, challenges and achievements in relation to the OMDP and an update on other disability-related projects such as the Disability Confident scheme.

#### 6. Delivering the Our Manchester Strategy

### 6a. [10.50 – 11.05] Delivering the Our Manchester Strategy - Deputy Leader's Portfolio

Report of the Deputy Leader

The report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the Deputy Leader's Portfolio.

## 6b. [11.05 – 11.20] Delivering the Our Manchester Strategy - Executive Member for Schools, Culture and Leisure's Portfolio

41 - 44

Report of the Executive Member for Schools, Culture and Leisure

The report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the Executive Member for Schools, Culture and Leisure's portfolio.

### 7. [11.20 – 11.50] Manchester Events Strategy 2019-2029 Report of the Chief Operating Officer (Neighbourhoods)

45 - 60

This report identifies the strengths of Manchester's event offer and the need to think differently about how Manchester focuses its investment - differentiating investment into events that are aimed principally at supporting communities and animating the city and those which generate significant economic value and profile for the City through the development of the visitor economy. It sets out the vision, principles and aims for the strategy and the need to develop a refreshed and more coherent events offer that provides an authentic connection to the place inspired by the city and its people.

#### 8. [11.50 – 12.00] Overview Report

61 - 72

Report of the Governance and Scrutiny Support Unit

This report provides members with details of key decisions that fall within the Committee's remit and an update on actions resulting from the Committee's recommendations. The report also includes the Committee's work programme, which the Committee is asked to amend as appropriate and agree.

#### Information about the Committee

Scrutiny Committees represent the interests of local people about important issues that affect them. They look at how the decisions, policies and services of the Council and other key public agencies impact on the city and its residents. Scrutiny Committees do not take decisions but can make recommendations to decision-makers about how they are delivering the Our Manchester Strategy, an agreed vision for a better Manchester that is shared by public agencies across the city.

The Communities and Equalities Scrutiny Committee examines the work of the Council and its partners relating to reducing levels of crime, community cohesion, older people and equality and inclusion.

The Council wants to consult people as fully as possible before making decisions that affect them. Members of the public do not have a right to speak at meetings but may do so if invited by the Chair. If you have a special interest in an item on the agenda and want to speak, tell the Committee Officer, who will pass on your request to the Chair. Groups of people will usually be asked to nominate a spokesperson. The Council wants its meetings to be as open as possible but occasionally there will be some confidential business. Brief reasons for confidentiality will be shown on the agenda sheet.

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Joanne Roney OBE Chief Executive 3<sup>rd</sup> Floor, Town Hall Extension, Albert Square, Manchester, M60 2LA.

#### **Further Information**

For help, advice and information about this meeting please contact the Committee Officer:

Rachel McKeon Tel: 0161 234 4497

Email: rachel.mckeon@manchester.gov.uk

This agenda was issued on **Wednesday**, **2 January 2019** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension, Manchester M60 2LA

#### **Communities and Equalities Scrutiny Committee**

#### Minutes of the meeting held on 6 December 2018

#### Present:

Councillor Hacking - In the Chair

Councillors Andrews, Cooley, M Dar, Douglas, Kirkpatrick, Rawlins and Rawson

Councillor N Murphy, Deputy Leader

Councillor S Murphy, Statutory Deputy Leader

Councillor Ollerhead, Executive Member for Finance and Human Resources

Kirsty Bagnall, Greater Manchester Centre for Voluntary Organisation (GMCVO)

Claire Evans, 4CT

John Biggs, North Manchester resident

Paul McGarry, Head of the Greater Manchester Ageing Hub

#### **Apologies:**

Councillor Fletcher-Hackwood

#### CESC/18/52 Minutes

#### Decision

To approve the minutes of the meeting held on 8 November 2018 as a correct record.

#### CESC/18/53 Festival of Ageing

The Committee received a presentation of the Age-Friendly Manchester Team which provided an overview of the impact of the first annual Festival of Ageing, which took place in July 2018.

Some of the main points and themes within the presentation included:

- How the festival was developed, including a co-design event with older people;
- The aims of the festival:
- An overview of the events; and
- One of the attendees, John Biggs, speaking about his experience of the Retro Summer Music Festival event and the benefits this brought to local people.

A Member who was also the Lead Member for Age-Friendly Manchester thanked those involved for their work. She reported that the festival aimed to raise the profile of older people in Greater Manchester. She informed Members that Greater Manchester had this year become the first Age-Friendly Region in the UK, as designated by the World Health Organisation. She reported that this work was a starting point for joint working to progress equality for older people in a range of areas such as employment, housing and making communities more age- and disability-friendly.

The Head of the Greater Manchester Ageing Hub informed Members about work taking place at a Greater Manchester level, the region's commitment to improving older people's lives and the importance of older people having a sense of purpose in their lives.

Some of the key points that arose from the Committee's discussions were:

- Whether the festival would be an annual event;
- The advertising for the festival and whether this was able to reach isolated older people; and
- Whether attendees who needed additional support were identified and signposted to other services.

Claire Evans from 4CT, lead partner in the Festival of Ageing, reported that no budget had been set aside to fund this in future years but that the partners involved were seeking funding to continue to run the festival in future years. She informed Members that one of the learning points from the festival was to allocate a larger budget for advertising the festival, as it had not received the level of press attention that they had hoped for. Kirsty Bagnall from the Greater Manchester Centre for Voluntary Organisation (GMCVO) reported that her organisation had used its networks to reach socially isolated older people.

Claire Evans reported that the town centre events and some of the other events had had information points and service providers present to advise and signpost older people to services. She informed Members that she was aware of socially isolated individuals who had been identified through attending festival events and who had consequently joined new groups and activities. She advised Members that, since the festival, the partners involved had discussed using other networks, like libraries and GPs, to reach more older people. The Committee discussed groups in different areas of the city which organised trips or events for older people which helped to tackle social isolation.

#### **Decisions**

- 1. To thank the guests for their contribution.
- 2. To note that the Committee would welcome resources being made available to fund this in future years.

### CESC/18/54 Update on Revenue Financial Strategy and Business Plan Process 2019/20

The Committee considered a report of the Chief Executive and the City Treasurer which provided an update on the Council's financial position and set out the next steps in the budget process. The report summarised officers' proposals for how the Council could deliver a balanced budget for 2019/20.

In conjunction with the above, the Committee also received and considered the Neighbourhoods Directorate Business Plan for 2019/20, which set out in broad terms the directorate's key priorities, key activities and revenue and capital strategy for

2019/20, which was a refresh of the directorate's Business Plan for 2018/20 in the context of current resources, challenges and opportunities.

Taken together, the report and the directorate Business Plan illustrated how the directorate would work together and with partners to deliver Our Corporate Plan and progress towards the vision set out in the Our Manchester Strategy.

Some of the key points that arose from the Committee's discussions were:

- The Council's overall financial position, budget pressures and the challenges of delivering a balanced budget;
- Why the Council was using less of its reserves this year;
- Request for information on the equality impact of the proposals across all Directorates;
- Whether there were sufficient library staff to manage high levels of library usage; and
- Request for an update on the identification of alternative management arrangements for the Powerleague in Whalley Range and what the implications were for the staff working there.

The Head of Workforce Strategy reported that further detail on the equality impact and action plans for each directorate would be available from February 2019. The Strategic Lead (Libraries, Galleries and Culture) reported that there had been a capital investment in self-service technology for routine library transactions which was enabling the service to manage the increased usage of its libraries. The Chief Operating Officer (Neighbourhoods) reported that a number of organisations had expressed an interest in taking over the running of the Powerleague site at Whalley Range when the current lease ended on 31 January 2019 and that the Council was working to ensure that this change of management did not have a significant impact on the current users of the facilities.

#### **Decisions**

- 1. To request further information on the Council's reserves including what proportion of the budget spend they make up, how the decision to use less of the reserves this year was arrived at and the rationale for this.
- 2. To request further information on the equality impact of the proposals across all directorates.
- 3. To ask the Chief Operating Officer (Neighbourhoods) to confirm the implications of the change of management for staff employed at the Powerleague in Whalley Range.
- 4. To request further details of the impact, if any, of the budget proposals on areas within Committee's remit.
- 5. To request that, where other Committees consider budget issues which impact on the work of the Communities and Equalities Scrutiny Committee, the Chair be informed and invited to attend, where appropriate.

### CESC/18/55 Voluntary and Community Sector (VCS) Infrastructure Contract

The Committee received a report of the Deputy Chief Executive which provided an update on the Voluntary and Community Sector (VCS) Infrastructure contract, specifically on the review of current provision and on the co-design process for a new VCS infrastructure contract.

The main points and themes within the report included:

- Background information;
- The joint review of the Council's and the Manchester Health Care and Commissioning (MHCC)'s VCS infrastructure contracts; and
- The co-design group established as part of the process to develop the new service model and contract.

Some of the key points that arose from the Committee's discussions were:

- How many Members had provided feedback as part of the joint review process;
- Request for further information on the localised community development work outside of the VCS infrastructure contract referred to in the report;
- Whether officers had looked at what other local authorities were doing in relation to their VCS infrastructure contracts;
- Whether Members would receive details of the services included in the VCS infrastructure contract tender; and
- Whether it would be appropriate for work to take place at a Greater Manchester level or a more local level.

The Programme Lead (Our Manchester Funds) informed the Committee that five Members had formally provided feedback and that his team had met with two further Members individually about this. He reported that other services and organisations could and did support community development. He outlined how organisations were supporting the VCS sector and the importance of getting more organisations, both public and private sector, to do so. He confirmed that his team had looked at what the ten Greater Manchester authorities, as well as local authorities elsewhere, were doing in relation to their VCS infrastructure contracts. He reported that some local authorities had ceased to have an infrastructure provision whereas others were strengthening theirs. He confirmed that Members would receive details of the services included in the VCS infrastructure contract tender and that this was likely to go initially to the Our Manchester VCS Fund Task and Finish Group and then to the parent Committee.

The Statutory Deputy Leader informed Members about the Memorandum of Understanding between the Greater Manchester Combined Authority (GMCA) and the GMCVO but she advised that it would be difficult for a single organisation to deliver the VCS infrastructure contract across the whole of Greater Manchester because of the range of different needs of the different communities across Greater Manchester.

A Member who was also the Chair of the Our Manchester VCS Fund Task and Finish Group expressed concern at the low number of Members who had responded to the request for feedback as part of the joint review process. She suggested that Members be asked why they hadn't responded and what would have enabled them to respond. She agreed to discuss with the Programme Lead (Our Manchester Funds) the best way to do this.

#### **Decisions**

- 1. To support the work outlined in the report.
- 2. To request further information in a future report on how the Memorandum of Understanding between the GMCA and the GMCVO relates to this work.
- To note that the Chair of the Our Manchester VCS Fund Task and Finish Group will, in conjunction with the Programme Lead (Our Manchester Funds), ask Members why they hadn't responded to the request for feedback and how this could be improved.

#### CESC/18/56 Overview Report

A report of the Governance and Scrutiny Support Unit was submitted. The overview report contained a list of key decisions yet to be taken within the Committee's remit, responses to previous recommendations and the Committee's work programme, which the Committee was asked to approve.

The Chair informed Members that Councillor Fletcher-Hackwood, who had sent her apologies for today's meeting, had requested that the Committee consider how it could feed into the Law Commission's review on making misogyny a hate crime. A Member recommended that the Chair meet with Councillor Fletcher-Hackwood to discuss how this should be taken forward, to which the Chair agreed.

#### **Decisions**

- 1. To note the report and agree the work programme.
- 2. To recommend that the Chair meet with Councillor Fletcher-Hackwood to discuss how to take forward the suggestion that the Committee contribute to the review on making misogyny a hate crime.



### Manchester City Council Report for Information

**Report to:** Communities and Equalities Scrutiny Committee – 10 January

2019

**Subject:** Our Manchester Disability Plan (OMDP) Update

**Report of:** Strategic Lead/Lead for OMDP with Co-Chair and Partner

contributions

#### **Summary**

Our Manchester Disability Plan (OMDP) was developed via co-production with disabled people and their organisations a number of years ago to address some fundamental issues – how to engage and work collaboratively with disabled citizens in Manchester and the organisations that support and represent them, with the overall aim to remove barriers they currently face and improve life chances, opportunities and accessibility for all. This annual update provides an overview of progress, challenges and achievements to update Scrutiny on this important work centred on an inclusive approach with co-production at the heart.

This report also provides an update on other disability-related projects such as the Disability Confident scheme.

#### Recommendations

Members of the Committee are requested to note and comment on the report. Furthermore, Committee have asked for disabled people and Workstream Leads involved in OMDP to attend Scrutiny to listen to their views and experiences.

Wards Affected: All

#### Alignment to the Our Manchester Strategy Outcomes (if applicable):

Manchester Strategy outcomes	Summary of how this report aligns to the OMS
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	This report provides a progress update on the Work and Skills workstream which has focused on removing barriers that prevent disabled people gaining employment or other opportunities to develop skills or volunteering. Disabled people have significant experience to contribute further to Manchester's economic growth and this work has achieved some great success to date.

A highly skilled city: world class and home grown talent sustaining the city's economic success	Disabled people in Manchester and the organisations that support and represent them are resourceful and creative individuals and providers that significantly contribute to Manchester's economic success
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	Disabled people in Manchester tell us that the main barrier they face is accessibility and this occurs in a wide variety of forms. By improving the infrastructure and services to remove barriers disabled people can enjoy life and the city as non-disabled people do. They can also contribute to creative inclusive and cohesive communities
A liveable and low carbon city: a destination of choice to live, visit, work	
A connected city: world class infrastructure and connectivity to drive growth	

#### **Contact Officers:**

Name: Zoe Robertson
Position: Strategic Lead
Telephone: 0161 234 1767

E-mail: z.robertson@manchester.gov.uk

Name: Mike Petrou

Position: Commissioning Manager

Telephone: 0161 219 2295

E-mail: m.petrou@manchester.gov.uk

#### **Background documents (available for public inspection):**

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

OMDP Report to Scrutiny – November 2017:

https://secure.manchester.gov.uk/meetings/meeting/3060/communities\_and\_equalities\_scrutiny\_committee

All-Age Disability Strategy (pre-OMDP naming) Report to Scrutiny – June 2016:

https://secure.manchester.gov.uk/meetings/meeting/2857/communities\_and\_equalities\_scrutiny\_committee

#### 1. Introduction

1.1 This report provides a range of updates on progress in the city to improve the lives of disabled people living, working or visiting Manchester. Manchester has a strong foundation in disability history and removing barriers to unlock people's potential. Our Manchester Disability Plan (OMDP) was established a number of years ago in response to promoting equality of opportunity for disabled people and finding ways to fundamentally tackle some of the wider issues that affect disabled people. For example, disabled people want to work or volunteer like non-disabled people do, however, if transport is inaccessible, then this aspiration can be a lot harder to realise. OMDP has been built from the bottom upwards, enabled by listening to people and what matters to them. The Plan has been co-produced and is delivered in partnership with Disabled People's Organisations (DPOs) which the Council is proud to work together with, having an overall aim to make Manchester one of the most accessible and inclusive cities in the UK and beyond.

#### 2. Background

2.1 Our Manchester Disability Plan (OMDP) was developed from two years of coproduction and engagement work with disabled people in Manchester. This approach was unusual at the time as it was traditional a few years ago (pre-Our Manchester Strategy) to focus on developing a Strategy of any kind and then consulting on the content and amending accordingly. Working to the Lead Member for Disability throughout this initial period through the present day, the vision was clear – it was to listen to disabled people, capture their views on a range of subjects/themes and issues and turn this into a Strategy. It took two years for the actual Strategy to be developed and the first iteration can be found on the Council's website: www.manchester.gov.uk/omdp



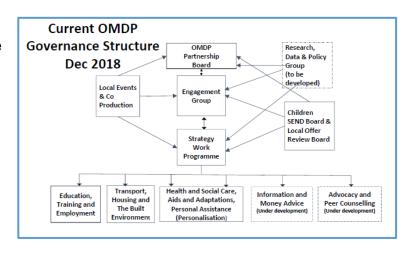
2.2 Early thinking around this work resulted in the initial draft being called the "All-Age Disability Strategy" – feedback from different groups of disabled people told us that this was not a popular title and the word "Strategy" was particularly disliked. In an Our Manchester fashion, this title was replaced with a more appropriately and accessibly named Plan, which was acceptable to all. More recently, the Co-Chair of the OMDP Partnership Board has led work to refresh the Plan to make it more dynamic and ensure that tangible objectives and deliverables are clearly stated to move forward this work at pace. This work is ongoing and will be delivered by Spring 2019.

- 2.3 It has become clear over recent years that this work is innovative and of national interest with a number of local authorities being interested in the Plan and visiting Manchester to find out more. Some of the particular areas that other authorities have been keen to probe further on are:
  - That the Plan begun and was led by adult social care but it became quickly apparent that this is a whole system approach and more than just about adult social care.
  - That an all-age inclusive approach brings together partners and key stakeholders to work across the life course for the benefit of improved dialogue, shared understanding and inclusivity; for example, there is now much more wider appreciation of the SEND agenda in adult social care as a result of this all-age work.
  - Improving accessibility requires a wider appreciation of people's daily lives, preferences and patterns of behaviour everyone wants to be free to choose what to do, when they want to do it and both non-disabled and disabled people want the same opportunities to live their lives their way.
  - Tackling more thornier problems, such as transport, can be a key enabler to employment opportunities and enabling people to take part in cultural, leisure and retail activities and beyond.
  - Manchester's keen vision for improving life chances for all and breaking down barriers to promote a truly accessible city.

#### 3. Our Manchester Disability Plan

#### Governance

3.1 The OMDP Board is the central plank of the Plan and embodies a partnership approach with DPO's, Disabled People, Relevant Strategic Partners and representatives all playing an equal and important role in the work.



3.2 The visual on the right (extract from the OMD Plan) shows the governance structure created last year that has been developed to date. At the time, the Lead Member for Disability was the sole Chair of the Board. However, it was felt that this was not sufficiently inclusive and that a Vice Chair/Co-Chair was required. Following a successful 'recruitment' process, Jackie Driver, from the Equality and Human Rights (EHRC) volunteered to take on a Co-Chairing role in OMDP. This has provided much needed drive and impetus to the work programme and ensuring good governance is in place.

- 3.3 One of the further aims of the Board is to work towards Board Membership having 51% disabled people. The only way to measure this is through an anonymous self-declaration (to avoid GDPR implications). This exercise has commenced and was promoted at the December 2018 Partnership Board and will be followed up by a mailshot in January. Note that the definitions of disability are contained within the Equality Act and defined a "disabled person as anyone who has, or has had, a physical or mental impairment which has a substantial and long term effect on their ability to carry out normal day to day activities. For further information please see<sup>i</sup>.
- 3.4 The OMDP Board has some very specific aims and objectives, which are:
  - To raise awareness amongst the public of OMDP.
  - To create an Access Charter so that partners/stakeholders understand the issues and work to address them.
  - To streamline the workstreams which relate to the life journey and align all work to the Pillars of Independent Living.
  - To ensure that sufficient and high quality governance of OMDP work is in place to deliver the vision and objectives for Manchester.
  - To ensure that the Board is representative of disabled people's views with an aspiration to have 51% membership by disabled people.
  - To increase co-production and engagement.
  - To promote use of the social model of disability to commission any services for disabled people.

#### Workstream Update: Work and Skills

- 3.5 The work and skills plan has five main objectives with actions which workstream members, including Manchester City Council, Manchester Health and Care Commissioning, Manchester Foundation Trust, The Manchester Growth Company, Department for Work and Pensions, University of Manchester and other organisations, are supporting:
  - i. Promote the plan to ensure we continue to drive up performance by employers and drive down disability related discrimination and disadvantage.

We have committed to sharing the link to the Our Manchester Disability Plan on our websites and connecting to OMDP communications through our social media strategies. We have all committed to achieving the Disability Confident level 2 standard (which replaced the two ticks scheme) as a minimum and some (MCC and MHCC) have committed to achieving Level 3 leader status by Spring 2019. To ensure that this is meaningful and makes a real difference, we are collaborating on embedding new processes and changing the culture within our organisations and improving outcomes across the four other objectives within the workstream plan.

ii. Preparing for work - We know that early preparation will help a smooth transition into work - both for employers and employees - we aim to offer city wide support through the following actions

- Pre-recruitment support and careers aspiration activities are targeted at and tailored to disabled people. Encouraging work experience placements for disabled people across a range of organisations, professions, roles and sectors.
- Review and refresh organisations involved in hosting supported internship schemes – secure commitment from more organisations to offer supported internships for young people with an Education Health Care Plan (up to age 24), building on the schemes delivered within Manchester City Council, Manchester Foundation Trust and with other employers.
- Provide five disabled young people in Wythenshawe with five disabled careers mentors— Training for mentors recruited through the BW3 (Businesses Working with Wythenshawe) model will start in January. Young people who would benefit from the support are being recruited from Piper Hill and Pioneer House as part of this initial pilot scheme which, if successful, will be rolled out to disabled young people in other schools, including mainstream schools.
- All workstream organisations will have or take part in at least one accessible and tailored open day to inform and support applicants and disabled people's organisations in year 1 Based on one of the recommendations made by the young people who joined the Manchester City Council Work and Skills Team on a work experience placement (see case study), we will be holding a targeted jobs fair for disabled people in March 2019. This will be supported by a number of Our Manchester Disability Plan Board members who will be there on the day to provide advice on job applications and on the vacancies which will be promoted.
- Provide a toolkit for organisations and employers on the topics of pre recruitment support for disabled people and work experience.

<u>iii. Getting a job - Disabled people are less likely to get employment. We aim to change this by providing city wide support services to employers and disabled people for fairer recruitment.</u>

- Map support for disabled people for getting into work find the gaps and commit to trialling new initiatives and schemes to fill the gaps. Breakthrough UK have undertaken a piece of work in partnership with Adult Social Care worked with disabled people in supported accommodation to raise aspirations for work and develop pre-work skills and knowledge. The Learning from this will be used to embed employment support within service delivery to supported housing tenants.
- Provide guidance and training for employers to understand reasonable adjustments - we recognise the need for us to lead by example so will continue to work collaboratively to develop shared approaches to increase the number of disabled people employed by our organisations.

iv. Staying in work - People have to leave work because of disability related barriers like poor or badly informed attitudes. We aim to remove these barriers across all jobs in the city.

- Providing in work and mentoring support for disabled people. This is an action which will be supported by all organisations signing up to Disability Confident Leader. Again, through the Health and Social Care Locality Workforce Development Plan, the city's health and social care organisations have agreed to collaborate on areas where we have identified a need for improvement following on from the Health and Wellbeing Board workplace health audit produced in July 2017. Manchester Health and Care Commissioning has funded an initial training pilot which combined training on the social model of disability led by Breakthrough UK with coaching and mentoring from Results CIC for 50 managers of disabled staff across organisations. Feedback from the training has been excellent so the approach will be rolled out, linked to both the system -wide and individual organisational approaches to improving staff health and wellbeing and inclusion.
- Design and provide accessible good practice guides for employers to help them to retain disabled employees.

v. Career progression - Disabled people are too often overlooked for promotion. We aim to tackle this through tackling discrimination, leadership, mentoring, coaching, pay gaps and monitoring progress.

We will develop collaborative approaches to supporting disabled staff
across our organisations to progress. This will include training for
disabled staff to give them the confidence to talk to their managers and
colleagues about reasonable adjustments and discrimination. Pay gaps
for disabled staff will be monitored individually by organisations but the
group will collaborate on initiatives to tackle disparity.

#### Workstream Update: Health and Social Care

- 3.6 The Health and Social Care Workstream/Reference Group aim is to ensure appropriate and accessible health and care provision. The Reference Group is jointly chaired by GP Dr Paul Wright and the Strategic Lead for Adult Social Care, as well as reporting into the OMDP Board. The workstream is now mature with joint chairs in place from health and social care with good attendance from disabled people, disabled people's organisations as well as key VCSE organisations interested in this agenda. The objectives set include:
  - The development of a Joint Strategic Needs Assessment (JSNA) JSNA's are intended to be a resource for health and care commissioners (and other interested parties) to help commission new and innovative services. This JSNA has a specific focus on the Social Model of Disability and the barriers to accessibility. Research undertaken as part of this work highlights that this is extremely innovative and will be a 'first' nationally. By focusing on the 'barriers' this will enable commissioners to plan and design services that are inclusive and accessible.
  - The provision of accessible health and social care information –
     The Accessible Information Standard (AIS) was introduced by the government in 2016 to make sure that people with a disability or sensory

loss are given **information** in a way they can understand. It is now the law for the NHS and adult social care services to comply with AIS. Work is progressing to audit and measure progress of compliance with AIS. There are excellent examples of compliance particularly across the 3 hospital acute trusts around this Standard.

- To develop and design a Centre for Independent Living (CIL) A CIL has been a long-term aspiration for Manchester, across the DPOs and commissioners involved in personalisation of health and care services. A CIL can take many shapes and forms but is generally a 'focal point' service, often run by disabled User-Led Organisations (ULOs), to deliver on a range of services including key adult social care statutory duties. This could include: care and support planning, brokerage, help with sourcing suitable Personal Assistants, Payroll and Managed Accounts. Furthermore, a CIL can support adult social care's statutory responsibilities around access to advice, information and signposting. In essence, the creation of a Manchester CIL provides a unique opportunity to co-design a suite of services that will empower disabled people living in Manchester and equip them with knowledge and tools to live independently in the community. This work is at an early scoping stage.
- To ensure disabled people can access relevant equipment and adaptations or wheelchair provision – Discussions have taken place with Manchester Service for Independent Living (MSIL) and feedback given to improve information and access to disabled people to make them more aware on how to access equipment and adaptations. Areas covered have included the promotion of NHS vouchers for wheelchairs and developing an amnesty campaign to return equipment.

#### Workstream Update: Transport

- 3.7 The Transport Workstream is well advanced and consists of a range of established engagement routes and service improvements to address the barriers to transport for disabled people, led by Transport for Greater Manchester (TfGM). Examples of work achieved this year include:
  - The "Please offer me a seat" campaign initiative is a simple badge system aimed to help make customers' journeys easier and more comfortable.
  - The Disability Design Reference Group (DDRG) have focused discussions in 2018 on: the Wigan and Bolton Bus Station redevelopment, Metrolink zones plans, brand strategy questionnaires, customer information, step free access to rail stations as well as Metrolink scheme development.
  - The Greater Manchester Travel Training Forum (GMTTF) has met four times this year with a number of people including the GM Mayor and parents of young people.
  - Diversity and Inclusion training for all TfGM staff with the aim of the service becoming Leaders in Diversity.

- 3.8 TfGM recognise that there remain a number of challenges and areas of work to progress to see real improvements to how disabled people can travel around their city and across GM. These include:
  - Control and influence
  - Funding and resources
  - Data and insight work
- 3.9 A strong thread running through OMDP work is centred on the importance of accessible and appropriate transport in Manchester and GM. Given this importance, future work will focus on the vision for an accessible transport infrastructure which is aligned to the desire for a carbon-free city and a strong infrastructure. More work is clearly required to develop synergy between parallel strategic ambitions and to ensure that the OMDP vision and objectives are woven through other important city priority work.

### Workstream Update: Disabled children and young people with SEND (special education needs and/or disability

- 3.10 As the SEND agenda is set within a statutory framework, the SEND Board is the recognised workstream of OMDP with the SEND Lead having a seat on the Board and acting as a vital link between both areas of work. At the time of writing this report, a full report on SEND is being prepared for the January Children and Young People Scrutiny Committee (8 January 2019) and this fuller report should be reviewed as well.
- 3.11 The SEND agenda presents many challenges in Manchester, namely:
  - Overall growth in child population which impacts on: mainstream and special school places, health services and SEN and specialist services.
  - Resourcing and budgetary challenges.
  - Development of local universal provision which can be accessed by all.
  - Improving outcomes through multi-agency working.
  - Joint commissioning of services.
  - Over-complicated pathways to services.
- 3.12 The following table sets out what is working and what needs to improve across the SEND agenda:

Aspect	What's working	What needs to improve
Early Years	<ul> <li>Early years pathway means that more children are having their needs identified earlier</li> <li>Excellent outreach support to families and settings from Rodney House Outreach Support for Early Years</li> </ul>	All children to attend the 9 month and 2 year health checks, so their needs can be identified before they start school

Schools	<ul> <li>Good range of education provision</li> <li>Most primary or secondary schools are good or better</li> <li>Excellent school sports and music offer</li> <li>Excellent outreach support from specialist schools</li> <li>Good opportunities for work experience and mentoring</li> </ul>	<ul> <li>Increase number of mainstream and specialist school places</li> <li>Increase number of good or better secondary schools</li> <li>Improve educations outcomes</li> <li>Increase attendance</li> <li>Reduce exclusions – Inclusion Strategy</li> </ul>
Post 16	<ul> <li>Good choice of post 16 education opportunities</li> <li>Increase number of supported internships – 70 in 2018</li> <li>'Good Week' Planning</li> <li>Post 16 providers are listening to the voices of young people</li> </ul>	<ul> <li>Join up education, health and care planning, especially from 14+</li> <li>Increase number of young people with SEND gaining apprenticeships</li> <li>Think 0-25+ and streamline pathways into adult services</li> <li>Increase range of opportunities for young adults to be active in their own communities</li> </ul>

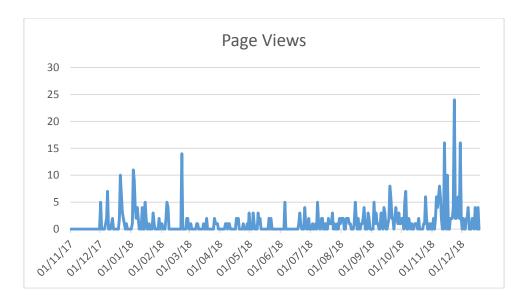
#### Workstream Update: Built Environment

- 3.13 This workstream has developed the approach through a strong partnership approach with the involvement of disabled and older people in the work and full alignment to GMCA and wider GM strategies.
- 3.14 Achievements and involvement to date include: engagement around Victoria Station, Manchester Markets, accessible housing, cycling routes, and new standards and guidance and planning policy.
- 3.15 The priorities for 2019 include:
  - The provision of accessible housing in the local plan and GM Spatial Framework.
  - Access Guides, Design Guides and Training.
  - Landscape and Highways design.
  - Rail and transport designs.
  - Neighbourhood Services and built environment issues.
  - Events, planning and new developments.
- 3.16 Due to the complexities of this particular workstream, there are a number of issues including:
  - Departments sometimes disengaged in the work/agenda.

- This workstream has a particularly broad brief housing, for example, is an extremely large and challenging issue to address.
- Overall lack of resources to develop and implement projects and contribute to policy development.

#### **OMDP Website** – www.manchester.gov.uk/omdp

3.17 A key strand of developing OMDP is the provision of online information that provides easy access to the Plan but, more importantly, provides a range of alternative formats that suit a range of accessibility needs. As would be expected with OMDP work, there is an expectation that communication needs and alternative formats are provided as a minimum standard by way of exemplary best practice standards. The above link provides the access route to the different formats of the OMD Plan. As with all internet-based portals, activity 'traffic' to the pages can be measured and details from MCC's web admin team reveals that 497 users have access these pages in the past 12 months.



### 4. OMDP Engagement Group – Report of the Chair (Richard Jones, Manchester Deaf Centre)

- 4.1 The Engagement Group was established to be a key link between the work of the Plan, the Partnership Board, disabled people in Manchester and the organisations that support and represent them. As such they act as a 'feeder' voice for local disabled people into the Board and all associated activities. 4 meetings have taken place plus further contact and discussion by email and telephone. The themes discussed at these meetings have been:
  - Increasing awareness of OMDP.
  - Development of promotional materials and potentially a video to raise awareness of OMDP.
  - Development of clear print guidelines (to ensure that written products OMDP use are as accessible as possible for ALL members.

- Running a logo competition to create ideas for a new OMDP logo.
- Development of the Access Charter with scrutiny, discussion and sign off by the OMDP Board.

#### 4.2 Future Engagement Group work will include:

- Development of the OMDP Communications Strategy.
- Ensuring all disability organisations in Manchester are fully aware and as involved in the work programme of the plan as they want to be.
- Completion of the Access Charter.
- Addressing challenges that currently exist including: resources people, capacity and finances.

#### 5. Views of OMDP Co-Chair

- 5.1 OMDP Partnership Board and its associated governance model is paramount to delivering the Plan objectives for the city and disabled people. Since inception, the Board has been led by Councillor Tracey Rawlins, Lead Member for Disability, and now supported by a new Co-Chair Jackie Driver.
- 5.2 Jackie has recently been voted in the top 100 most influential disabled people in the UK See appendix 2 for the article.
- 5.3 Co-Chairs views on OMDP Work and the vision for Manchester:

"Paternalistic notions of disability as tragedy and disabled people as vulnerable persist and we know we are unlikely to see real progress on disabled people's freedom to flourish and full participation unless we begin tackling discourse and attitudes head on. OMDP has an ambition to do just that. Working collaboratively with disabled people and their representative organisations, Manchester's flagship social model approach to removing barriers our disabled citizen's face has led the way nationally in developing a truly co- designed and co-produced action plan.

The plan epitomises the principles of Our Manchester, showcasing a unique approach towards reframing the discourse and turning around public attitudes towards disability.

The plan follows the 7 principles of independent living set out by disability rights activists almost 50 years ago. It encompasses a change in social relations. It recognises and addresses the lack of civil and human rights built into our institutional thinking. It espouses equal opportunities for everyone as well as self-determination for disabled people. It is looking for a very simple outcome: that disabled people enjoy the same life opportunities and the same choices in everyday life that their non-disabled brothers and sisters, neighbours and friends take for granted.

I am both proud and frustrated to Co-Chair the OMDP Board. Proud because of Our Manchester's real commitment and vision to work in this way, and

frustrated that it has taken this long to realise the full potential and capacity disabled Mancunians can and do bring to our wealthy economy.

Now the plan is getting underway, I look forward to seeing the benefits being realised across all areas of life and championing Manchester for its commitment to delivering this enterprising strategy"

Jackie Driver

#### 6. Disability Confident Leader – Manchester City Council's commitment

- 6.1 The Government's Disability Confident scheme promotes good practice in disability-focused recruitment and employment. Led by the Minister for Disabled People, Health and Work, the scheme operates on a tiered basis, consisting of 3 levels of achievement:
  - **Disability Confident Committed** organisations need to sign up to a preordained set of commitments to become disability confident and identify at least one specific action to improve outcomes for disabled job applicants /employees;
  - Disability Confident Employer organisations need to undertake and submit a self-assessment of their current practice in relation to recruitment and retention of disabled employees;
  - Disability Confident Leader organisations must have their selfassessment externally verified and be able to provide evidence of activity that demonstrates the organisation is a disability confident leader.
- 6.2 On the completion of each level, the applicant receives a time-limited, level-specific Disability Confident logo to use on the website and promotional materials. The level 1 status lasts up to 1 year, level 2 up to 2 years and the full accreditation is valid for 3 years.
- 6.3 Manchester City Council achieved Disability Confident Employer Level 2 status in March 2018 and has a stated commitment to achieve the Disability Confident Leader status by end of March 2019. This involves an independent validation of the organisation's self-assessment and an independent validation partner is currently being considered. In tandem with this, we are working with a peer network across the City to support a range of institutions to reach Disability Confident status through the work of the Our Manchester Disability Plan.
- 6.4 The outcomes of the Council's self-assessment have been considered alongside a broader evidence base of inclusion in the workforce (i.e. ongoing staff and Trade Union engagement, workforce profile data, the outcomes of the Equality Framework for Local Government peer review, the workplace equality review earlier in 2018). Based on this and utilising the standards set out in the Disability Confident Scheme, we are currently developing a strategic approach to disability at work in the Council that: 1) is aligned with a wider range of strategic workforce approaches (i.e. a broader programme of equality, diversity and inclusion at work initiatives, our Employee Health and

Wellbeing Strategy, Our People), and; 2) complements and supports the initiatives outlined in the Work and Skills section of this paper. The approach will be built around five pillars:

#### 1) System Leadership

Proactively engage with internal stakeholders, partners, suppliers and disabled people organisations to collectively enable improved and sustainable workforce disability inclusion and representation in Manchester City Council and Partner organisations.

#### 2) Recruitment and Talent Development

Widen access and enable effective talent development and removal of barriers to progression for disabled people across all grades and roles within Manchester City Council. Ensure barrier free recruitment pathways for specialist and non-specialist recruitment.

#### 3) Information, Advice and Support

Design innovative approaches to the provision of workplace reasonable adjustments and provide line managers, HROD advisers and employees with the right tools, systems, information, advice and support to ensure that workplace adjustments across all areas of the employee journey are identified, implemented, retained and reviewed in a timely and effective way. Equip managers with the requisite skills, knowledge and confidence to support disabled employees to thrive in the workplace and be their best selves.

#### 4) Workforce Culture

Create the conditions and behaviours across the organisation for positive attitudes and improved understanding of disability diversity, through celebrating the contribution, breadth of talent and skills within our past, present and future disabled workforce. Thereby enabling disability inclusion, fostering a culture of positive disclosure and becoming an exemplar employer of disabled people, and a leading ambassador for promoting similar disability inclusive cultures across Manchester partner and supplier organisations.

#### 5) Organisation Enablers

Ensure that corporate functions (i.e. ICT, HROD, Corporate Procurement, Facilities Management, Estates) are fully utilised and contribute effectively to enabling delivery of the objectives of the Disability Confident approach.

6.5 Our strategic approach is being drafted and the detailed initiatives, activities and priorities to underpin the pillars above will be refined through engagement with Trade Unions, disabled staff, Equality Champions, Directorate management teams and other stakeholders as relevant. We aim to formally launch the approach in September 2019, although where opportunities arise to bring activity on-line before this time, these will be acted upon with due consultation with stakeholders. Priorities and initiatives planned include:

#### 6.6 Focus on Support

- 6.6.1 Designing an end-to-end workplace adjustments 'hub' model to include a workplace adjustment passport. This redesigned model will encourage disclosure and enable the identification, implementation and retention of workplace adjustments to be timely, effective, and able to leverage innovation in assistive technologies and unlock opportunities for disabled employees to stay in work and also progress within the Council.
- 6.6.2 Enhancing our workplace mental health offer through incorporating the Access to Work Mental Health Specialist Service into our support for staff with mental health conditions. This free service sponsored by DWP provides 1-1 tailored and confidential work-focused mental health support to employees for nine months, including coping strategies, support plan to keep them in or return to work, ideas for workplace adjustments to help them fulfil their role and practical advice including coordinating with employee, line manager to facilitate good conversations and agreeing adjustments.

#### 6.7 Focus on recruitment

6.7.1 A new recruitment policy, training and guidance with inclusion and Disability Confidence at the heart of it was launched in October 2018. This will support the aim to develop a working interview model to remove barriers for disabled candidates, some of whom could not otherwise engage with traditional recruitment interviews and assessments.

#### 6.8 Focus on Culture Change

6.8.1 Designing an organisational wide bold and confident communications campaign that will educate, inform and celebrate about disability in the workplace.

#### 7. Example of builders and developers improving accessibility

- 7.1 Scrutiny has requested more information around this topic. So far, work is underdeveloped in this area but will, going forward, sit within the built environment workstream as part of OMDP. However, progress in respect of the Town Hall transformation project is included as an area that may interest Committee.
- 7.2 The design work for the Town Hall is currently ongoing but it is a stated aim of the project to increase access to Mancunians and access is very much at the forefront of the design process. While there are some significant challenges in terms of access due to the fact that the Town Hall is grade 1 listed and was never designed to be accessible, the ambition is to exceed legal minimum requirements wherever possible. Access consultants have been appointed by the MCC client team and by the project architects, Purcell, to guide the design process from an access perspective. In addition to this an access sub group regularly meets to review and comment on designs as they progress. As well as the access consultants and other project staff this group includes an access

officer from MCC, an officer from the equalities team and the age friendly team. When designs are more detailed the project team plan to hold a consultation event with other external groups and individuals.

- 7.3 Aside from the physical nature of the building there are ambitious targets to create employment and training opportunities for Manchester residents, and it is important that these opportunities are accessible. To date we have been proactive about engaging with some of Manchester's specialist secondary schools and have been able to host visits for pupils from Melland High School and Lancasterian school to talk to pupils about the type of careers available in the construction industry.
- 7.4 The vast majority of employment and training opportunities will be delivered through the management contractor (to be appointed in the coming weeks) during the construction works. The Project Team have written into the management contractor specification that they must take steps to ensure that opportunities are accessible to all of Manchester's diverse residents. This means that accessible employment, training and apprenticeships are a contractual requirement for the appointed contractor.

#### 8. Disabled People/Leads involved in OMDP and their stories/views

8.1 Scrutiny Committee has requested that disabled people involved in OMDP attend and share their views and comments:

#### Richard Currie

Richard is an experienced disability advisor having worked for several years advising, testing and sharing real-life experiences with organisations. Compassion and empathy are the values that drive his life and work. Being a differently abled member of society, Richard has a unique insight into the experiences of disabled people in our community. He has given comment on disability issues to a range of media outlets on TV radio and written media on discrimination, welfare reform and social care. Richard works with local and national government to help develop policies and procedures to improve the life chances and self-esteem of disabled people. He has taken leadership roles of a variety of boards and executives. Richard has contributed to the development of the Our Manchester Disability Plan is a member of the Our Manchester Disability Plan Partnership Board, Richard also is a member of a number of work streams including Transport and Work & Skills.

Having gained an MA (Hons) in Diplomacy Law, Change and a BA (Hons) in International Relations and Politics, Richard also offers social model peer support to other disabled and non-disabled people. This enables them to gain a greater understanding of disability as a social construct. At the core of his work over the past 10 years has been to ensure that disabled people have equality of opportunity, equality of choice, access to mainstream employment and achieve independence and health and wellbeing. He is recognised as a local expert in disability issues and removing the barriers

that enable equality. He has a particular skill in influencing others to think differently about disability and recognize their responsibility in removing barriers.

#### **Richard Jones**

Richard is the Executive Director at the Manchester Deaf Centre which supports deaf and hard of hearing people become more skilled, independent and have improved quality of life. The centre provides advocacy, employment, well-being and youth services for deaf people and at same time provide Communication Support, Deaf Awareness and BSL courses for hearing people. Richard has been a leading supporter of the OMDP since its inception and has supported the development of the plan to its current form. In addition Richard is a leading member of the Partnership Board, as well as chairing the OMDP Engagement group which is a key link between the work of the plan, the Partnership Board and disabled people & Disabled People's organisations in Manchester. In addition to these roles Richard is also a member of a number of OMDP work streams, including Health & Care and Work and Skills.

### Michele Scattergood Chief Executive Breakthrough UK

Michele has nearly thirty years' experience of working within disability issues and disabled people's organisations. Michele is currently the Chief Executive of Breakthrough UK, a successful disabled people's organisation, based in Manchester, which promotes independent living and employment. In her role as CEO and driven by her passion and commitment to ensuring choice and control for disabled people, Michele aims to influence local, regional and national policy and practice and remove the barriers that prevent disabled people living independent lives.



Michele began her career volunteering for a disabled people's organisation in the 80's as a young woman with a hearing impairment who had decided she didn't want to be a social worker after all. There she was introduced to the Social Model by other disabled people and from then she says – 'it all made sense'! Eventually she became the Manager at Greater Manchester Coalition of Disabled People and then moved onto Local Government where she spent 10 years in corporate roles, first as a Disability Equality Officer and then in a managerial role developing and leading best practice in service delivery – whilst there she obtained her Masters in Management.

Her recent interests include influencing the strategic and cultural shift in social care and health delivery in Greater Manchester as part of devolution and Michele has recently lead a significant piece of work to integrate the Voluntary and Community Enterprise Sector into the Manchester Local Care

Organisation. Michele is keen to ensure the barriers that prevent disabled people being in control of their health, wellbeing and independence within their own communities are addressed in the new approach to delivering health and social care.

Michele is a member of the Disability Advisory Committee at the Equality and Human Rights Commission, The Manchester Leaders Forum and she is a co-founder of the North West Network of Disabled Peoples Organisations who are currently developing and testing Care Co-operatives in 2017 Michele was recognised as one of the top 100 most influential disabled people in the UK.

#### 9. Next Steps for OMDP

- 9.1 It is considered that great progress has been achieved over the past 2/3 years despite very limited resources and investment. This has led to some recent discussions on the strategic direction and delivery vehicle for the work as the current lead sits within adult social care.
- 9.2 The Plan and underpinning partnership supporting its delivery is a good exemplar of Our Manchester in action. The plan was developed in coproduction with disabled people and their organisations and the strong role of DPO's continues with the inclusion of a disabled people's Engagement Group as part of the Governance. This work has supported increased visibility across partners and within the Council.
- 9.3 It is considered that there is an emerging opportunity to commission a different delivery vehicle for OMDP to develop the oversight and co-ordination of the Plan as the overriding objective of OMDP is to remove barriers and promote accessibility for all is more than an adult social care issue. As commissioners, adult social care is well placed working with the DPOs to lead this next phase, but it is felt that a different model is warranted and will help lever in vital resources which are now required.
- 9.4 This work is currently underway and in full discussions with the Our Manchester approach and the Deputy Chief Executive.

#### 10. Conclusions

- 10.1 Manchester can once again be proud for tackling some of the most complex issues in the city in the Our Manchester Disability Plan. This is an ambitious plan to remove the plethora of barriers than exist which reduce life chances for disabled people and can be discriminatory in nature. Our Manchester is about everyone playing an equal part in society, in what Manchester has to offer, however, where physical and institutional barriers exist, this is not possible.
- 10.2 Good progress has been made so far to listen to disabled people and those with expert knowledge the DPOs. Yet a new approach is also now warranted and timely to invigorate this work and explore new ways to fund the next exciting phase.

#### 11. Recommendations

11.1 Members are requested to note the report, listen to the views of disabled people invited to Scrutiny to tell their stories and also hear from the Co-Chair and workstream leads on what has been achieved to date.

<sup>i</sup> https://www.gov.uk/definition-of-disability-under-equality-act-2010



#### **Appendix 1 - Case studies**

#### Our Manchester Strategy - Working Together

Work experience and My Future Placement Nicola has been offered an Administration Assistant role with Kiely Bros in Newton Heath as part of MCC's Work and Skills Team's Social Value work.

Greater Manchester Talent Match Youth Panel member Nicola has just completed a six month My Future Programme work experience placement with Manchester City Council. This placement follows a shorter-term work experience placement that Nicola and a fellow Youth Panel member completed earlier this year. As part of the Our Manchester Disability Plan development, the Work and Skills Team had asked Nicola to advise us on how better to communicate the job opportunities and other work and skills support available to disabled people in the city as the team knew that not enough disabled people were successfully applying for apprenticeships and other opportunities.

Nicola presented her recommendations to MCC teams and the Our Manchester Disability Plan work and skills group to help shape future strategy of the Council. The City Council has since implemented some of her ideas and is planning a disabled people's jobs fair with other Our Manchester Disability Plan Board members for early 2019.

Following on from the initial work experience placement, Nicola carried out a six month My Future Placement from February to August 2018 within the Data Governance Team. My Future is an initiative developed in partnership with The Manchester College and Manchester City Council to offer young Manchester residents aged 16 to 24 years old not in education, training or employment the opportunity to carry out a paid work placement. Meryl Crummack was her manager and stated: "It has been an absolute pleasure having Nicola on the team. She has been a breath of fresh air with her happy approach to life, her enjoyment of being part of a team and her capacity to take on and complete tasks assigned."

As part of the framework for Highways, Kiely Bros were one of the successful suppliers to be awarded work to deliver surface treatment to carriageways across Manchester. With MCC's increased focus on the need for social value, Kiely Bros were keen to make a difference and enthusiastic about adding value to the local community through their social value offering. Kiely Bros offered social value which would provide opportunities for employment linked to Manchester's key priority groups; they wanted to target someone who may be long term unemployed, out of work or may be disabled.

After initial conversations about a potential existing candidate to fulfil the role, Nicola attended an interview with Kiely Bros to discuss the role and job requirements in more detail. Kiely Bros were able to put in place the reasonable adjustments Nicola needs for her impairments, offering her the position with a start date of the 9th October 2018. Nicola has part-time flexible working hours in place to avoid rush hour travel and will be paid above the Manchester Living Wage.

"Nicola is systematic, well organised and enthusiastic," says Pamela Williams from the Work & Skills Team. "She had her own experiences she could draw upon, which made her perfect to review our systems in the Work and Skills Team and see where the Council could improve its offer to future disabled employees. She has now completed a six month My Future placement within the Data Governance Team, where she thrived and offering valuable support to the team. She is about to start a new chapter. Kiely Bros have gained a valuable asset to their business."

Nicola stated "I'm feeling nervous and so excited to be working at Kiely Bros. They seem friendly so I know I'll get on with them. I'm excited about the work that I'll be doing."

As part of Our Manchester, this is a great example of listening to what members of our disabled community have told us, working together with different departments, partners and business to achieve positive outcomes for the Council, businesses and Manchester residents.

#### Appendix 2 – Top 100 disabled people in the UK

#### **Jackie Driver**

## Jackie Driver, Programme principle at the Equality and Human Rights Commission

Jackie Driver supports a wide range of organisations to help create the right conditions for greater inclusion and life chances of D/deaf and disabled people.

She has been active in the transformation of Greater Manchester through devolution, where she is currently seconded out to Manchester Health and Care Commissioning to develop and implement its inclusion Strategy together with the new Local Care Organisation to create a system-wide approach. She also co-chairs the Our Manchester Disability Plan: the first co-produced plan across all sectors to identify and remove remaining barriers in the city to disabled people.

Jackle has also worked with local governments, been a member of the Homes and Communities Agency equality advisory board, is the former Head of Good Relations at the Equality and Human Rights Commission, and sits on the advisory board of Result CIC which coaches people from marginalised groups.

Over the past year Jackle has given the Edward Rushton lecture and continued to promote Breakthrough UK, an organisation aimed at improving the life chances of disabled people through employment, training and independent living opportunities. She is the Chair for Sign Health, shaping it towards being a D/deaf-led organisation.

Jackle says: "I am not the first, nor will I be the last to use my influence towards getting public servants, elected representatives, MPs and ministers to understand and implement what empowering services and an inclusive society could look like for disabled people, but together, collectively, we do make progress, and that is why 'nothing about us, without us' remains our significant theme."



### Manchester City Council Report for Information

Report to: Communities and Equalities Scrutiny Committee – 10 January

2019

**Subject:** Delivering the Our Manchester Strategy:

**Report of:** Deputy Leader

#### **Summary**

This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester strategy for those areas within the portfolio of the Deputy Leader, Councillor Sue Murphy.

#### Recommendations

The Committee is asked to note and comment on the report.

#### Contact:

Name: Councillor Sue Murphy

Position: Deputy Leader Tel: 0161 234 3352

Email: cllr.s.murphy@manchester.gov.uk

#### 1. Introduction

The Our Manchester Strategy was formally adopted by the Council in January 2016 and sets the ambitions for the city for the next ten years, to 2025, for Manchester to be:

Thriving – creating great jobs and healthy businesses

- Filled with talent both home-grown talent and attracting the best in the world
- Fair with equal chances for all to unlock their potential
- A great place to live with lots of things to do
- Buzzing with connections including world-class transport and broadband

Executive Members are collectively and individually responsible for supporting the delivery of the Our Manchester Strategy and for providing political oversight and direction to officers for the better outcomes for Manchester residents. In October, the Executive also published its collective political priorities and those of individual Executive Members, all of which are aligned to the Our Manchester Strategy.

This report sets out how I as Deputy Leader have sought to deliver these priorities over the past six months.

#### 2. Deputy Leader - Portfolio

As Deputy Leader, my portfolio includes:

- Our Manchester
- Homelessness and Rough Sleepers
- Public Sector Reform
- Inclusion including Family Poverty
- Voluntary Sector
- International and Civic
- Equalities

#### Progress and outcomes for May – December 2018

#### 3. Our Manchester

Listening in Action events for staff are continuing and I have attended several along with other Executive Members. The format is being reviewed for the next set of sessions, but it's clear that staff value the chance to ask the Chief Executive and the Leader or Executive members' questions. The Our Manchester experience is still continuing, and we're looking at another version that will take place in communities. That's being trialled at the moment, and councillors in the wards where that's happening have been invited to drop in and speak to the participants.

We're also trying Listening Events for residents, and have done three so far – in Longsight, Moston and Chorlton Park. Each one has been different, but all well

attended by residents, and with the chance for ward members to be involved. These are being evaluated, and we'll put a programme in place for more across the city.

The Our Manchester Investment Board is well attended by partners, and there's clearly a willingness to be involved. We're looking at an outcomes framework so we can measure the difference that's being made, particularly of reduction in demand where we can help residents be more independent of services. Bringing Services Together has also been discussed – we need all partners to be involved if we want genuine place-based working. There is also a group of Executive Members looking at this.

There will also be an evaluation coming to the board of some of the projects funded by the Our Manchester Investment Fund. The work on Adverse Childhood experiences and developing an approach where all front line staff work in a way that takes account of people's experience of trauma has been one of the bigger pieces of work and has been piloted in Harpurhey. Almost 600 staff from all agencies have done the training (so have I) and where this has been rolled out is starting to have real impact. One of the schools that has adopted this approach after doing the training has seen exclusions drop by more than half. This is exactly what the fund is designed for – the ability to test new approaches and ways of working to evaluate their impact.

#### 4. Social Inclusion

The Family Poverty work is continuing. We held a very well attended meeting of Anchor Institutions – including businesses, housing providers and cultural organisations among others – to talk about how they can contribute to the strategy. There was a real willingness to be involved and some good ideas about how they can help – with local employment, staff volunteering mentioned among other ideas. We're meeting again in January to come up with some commitments they can sign up to.

The Poverty Truth Commission is underway and recruitment of commissioners is taking place. We're approaching some of the organisations who attended the Anchor Institutions event, as well as looking for people with loved experience. I'm the sponsor for the Commission, but we want the Commissioners to be independent from the council so their recommendations will be more robust.

However recent reports such as the ones from The United Nations special rapporteur, the Joseph Rowntree Foundation and IPPR show the scale of poverty and how fast it is rising in this country. We need the government to stop ignoring this issue and take urgent action.

We've become a supporting partner of Greater Manchester Poverty Action – the first local authority to do this – so we can contribute to the important work and research they do about poverty in our city.

## 5. Voluntary and Community Sector

The co-design process for the voluntary sector infrastructure contract is underway. Some members responded to the questionnaire that asked for views, and there will be a further opportunity to comment. We're working jointly with Manchester Health and Care Commissioning who also fund some infrastructure to combine the two contracts into one.

Groups that have received transition funding from the Our Manchester Voluntary Sector Fund are being reviewed. Most are engaging well and have made real progress. We're looking at how to support those groups that have made progress and the people who use their services as part of the Investment Fund work. There is likely to be a further round of grants available with a health focus later in the year.

## 6. Homelessness and Rough Sleeping

There is a considerable amount of work in this area. There is an update going to Neighbourhoods Scrutiny in February with more detail but progress includes 103 extra beds available for Bed Every Night, with more available by the end of December – potentially another 30. These are available for people who sleep rough not just for one night but for longer stays while we work with them to help them move on into accommodation. We will also have emergency beds available for overnight during cold weather.

We have reached agreement with a group of housing providers and have started to purchase houses for larger families in temporary accommodation. 10 are under consideration, with up to 60 being the final aim. This scheme will form the basis of a plan to buy more houses, subject to funding. All of these will be available at social rent.

We're reviewing the inspection of houses used for temporary accommodation, with the support of Northwards and have had offers from other housing providers and from the fire service to help. We've started a programme of re-inspection.

A priority is reducing the use of bed and breakfast by looking at earlier intervention when people are threatened with eviction. We are recruiting 3 extra staff to work with private sector landlords to do this. We are also recruiting housing solutions workers to work with people being discharged from hospital who have no accommodation – they will be based in hospitals.

I'm been attending the Homelessness partnership and have been meeting with the leads of all the sub-groups, including the heath and homelessness group and the unsupported temporary accommodation group. I've also attended the first meeting of the new women and homelessness group, and been out on the early morning rounds of the outreach workers from Riverside, I'll be spending time with our outreach team and with the staff based in the town hall customer service centre in January.

## 7. Equalities

We already have retained our Excellent rating under the Equalities Framework for Local Government and the action plan has been looked at by scrutiny. There has also been a piece of work carried out about how our staff feel we are performing on equality issues and I'm working jointly with Councillor Ollerhead on how we implement some of the recommendations.

#### 8. International

We are still receiving large numbers of requests for visits, and are accommodating those where there is a basis for mutual work and benefit.

Our relationship with Wuhan has received an award as a model of good practice. We have hosted a visit from Montreal with the help of the Department of International Trade and some funding from them, and are looking at signing a memorandum of understanding.

There is an increasing interest in appointing consuls, both full time and honorary. Three new Consulates General are opening – Hungary, Romania and the Czech Republic. These are to support their citizens resident in Manchester and the North West, but also to encourage trade links post-Brexit.

#### 9. LGA

I have joined the Resources Board of the LGA. Then main area of work is around how Local Government should be funded in the future. Welfare reform also comes under this board. I'm still the Labour representative on the Brexit Task Group. We meet as a group and also with ministers to raise the impact of Brexit on Local Government and to lobby for powers back from Brussels to be devolved outside Whitehall. We're concentrating on maintaining a voice for local government in influencing legislation that passes back to the UK from the EU, shaping the promised successor programme to EU structural funds, and the role of port authorities and the implications of any customs agreement.



# Manchester City Council Report for Information

**Report to:** Communities and Equalities Scrutiny Committee – 10 January

2019

**Subject:** Delivering the Our Manchester Strategy

**Report of:** Executive Member for Schools, Culture and Leisure

## **Summary**

This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester strategy for those areas within the portfolio of the Executive Member for Culture & Leisure.

#### Recommendations

The Committee is asked to note and comment on the report.

#### Contact:

Name: Councillor Luthfur Rahman

Position: Executive Member for Schools, Culture and Leisure

Tel: 0161 234 4900

Email: cllr.l.rahman@manchester.gov.uk

#### 1. Introduction

- 1.1 The Our Manchester Strategy was formally adopted by the Council in January 2016 and sets the ambitions for the city for the next ten years, to 2025, for Manchester to be:
  - Thriving creating great jobs and healthy businesses
  - Filled with talent both home-grown talent and attracting the best in the world
  - Fair with equal chances for all to unlock their potential
  - A great place to live with lots of things to do
  - Buzzing with connections including world-class transport and broadband
- 1.2 Executive Members are collectively and individually responsible for supporting the delivery of the Our Manchester Strategy and for providing political oversight and direction to officers for the better outcomes for Manchester residents. In October, the Executive also published its collective political priorities and those of individual Executive Members, all of which are aligned to the Our Manchester Strategy.
- 1.3 This report sets out how I, as the Executive Member for Culture and Leisure have sought to deliver these priorities over the past six months and is the first of twice yearly reports to this Committee, with reports being submitted to Scrutiny Committees at their May and November meetings from now on.

### 2. Executive Member for Culture & Leisure - Portfolio

As Executive Member for Culture & Leisure, my portfolio includes:

- Cultural Strategy
- Schools
- Events
- External Arts/Sports Bodies
- Galleries & Museums
- Indoor/Outdoor Leisure
- Libraries
- Markets and Hospitality & Traded Services
- Sport and Sport Development
- Youth Offer
- 14-19 Skills

The individual priorities for my portfolio are:

- Park Strategy and Libraries
- Inclusive and Affordable for all Manchester residents with increased access to Culture and Leisure.
- Youth Trust, Youth Strategy

## 3. Quality of Life (Libraries, Culture & Parks)

- MCC has invested £2.1m in libraries as part of the Library 2020 strategy. This has seen the roll out of technology to improve customer self service including new RFID (Radio Frequency Identification) terminals in all libraries, new "walk up and use" PCs in all libraries, self service printing and the introduction of wifi printing which will be rolled out to all libraries across the city.
- We have also introduced on-line customer payments to manage library accounts and have a new library catalogue which covers most of Greater Manchester giving residents access to 2.8 items for lending.
- Withington Library has been subject to a complete refurbishment and reopened in October 2018 with a very successful transformation and the introduction of Open PLUS library technology which enables registered library members to access the library out of hours.
- This technology will be rolled out to Wythenshawe Forum and New Moston libraries in 2019.
- Our co-located libraries and leisure centres Arcadia and Moss Side/High Street Library now offer 90 hours per week over 7 days and we continue to look at opportunities to create greater access across the library estate which are the beating heart of their communities.
- Newton Heath Library has had an external makeover which has greatly improved the look of this popular library and greatly enhanced the neighbourhood.
- We have invested through funding from Arts Council England in establishing
  three libraries as creative spaces North City, Longsight and Wythenshawe
  Forum and have recently been successful in new funding which will enable
  us to establish our libraries as cultural hubs working with other cultural
  organisations and institutions to ensure that our residents have wider access
  to the cultural activity.
- Through the Central Library Development Trust we continue to support the
  programme of events and activities at Central Library and have established
  the library as a key part of the cultural ecology of the city and the most
  visited cultural venue in Manchester. To coincide with the 5th anniversary of
  the rebirth of Central Library in 2019 we are planning to reconfigure the
  lower ground floor of City Library and promote reading for pleasure and we
  will continue to develop our major exhibitions programme which are
  attracting new audiences.
- In 2017/18 Manchester Libraries and Archives saw a 2% increase in volunteering across the city with 21,076 volunteer hours from 366 volunteers. A number of our volunteers have gained permanent employment within the service and with other organisations.
- We are seeing more people using our libraries and their services and continue to look at how we can widen access and participation of targeted groups and audiences in line with the priorities within the Manifesto.
- Cultural organisations engaged with 121 Manchester schools and delivered 872 engagement sessions with over 7,000 children.
- Activity took place in all 32 wards of the city increasing participation and widening access
- 4,410 volunteers were engaged, contributing over 200,000 volunteer hours

- Manchester was awarded UNESCO City of Literature status in October 2017, connecting us to 28 literature cities around the world.
- Rogue Artist Studios were supported to move to the Victorian School building in Openshaw,85 artists have studio space there.
- Developing a citywide strategy for converting unused buildings for artist studios with some to include accommodation.
- Inaugural Manchester Culture Awards launched this year which celebrated but most importantly shone a spotlight on the depth and breadth of Culture, Arts and creativity in Manchester.
- Pay and display implemented at Heaton Park, performing well and actively contributing to closing the gap between income and expenditure.
- St Michael's Flags and Angel Meadow site has secured a one off payment of £150k capital contribution and an annual service charge on completion of the build of £75k per annum.
- New operator in place at Boggart Hole Clough cafe and tenders returned for Heaton and Wythenshawe Park.
- A new approach to the implementation of capital projects has resulted in 8 projects being delivered across the City through the new arrangement at a total value of £1.218m.
- Business case for the Parks Development Programme to secure feasibility funds that will see £20m invested in Parks.

## 4. Young People Matter

- Working with the regional schools commissioner we have set up a pilot stakeholder forum to support school improvement, starting in Wythenshawe.
- Young Manchester continuing to attract investment in to Manchester and developing innovative partnerships such as the JD Young talent search, Manchester Cultural Education Partnership.
- Young Manchester & Manchester City Council working on developing a single digital platform for all youth related activities, provision, support and engagement.
- Planning permission granted for 2nd Youth Zone, Chief Exec appointed and stakeholder forums established. Anticipated opening date January 2020.
- School Meals service redesigned to ensure higher standards, better nutrition.
- £50,000 distributed to Schools to support children which was very well received.
- New software provided to schools to enable easier access to free school meal entitlement information.
- Working with officers from Education, Neighbourhood, Children's services to develop a coherent youth offer. Strategy in progress.

# Manchester City Council Report for Information

**Report to:** Communities and Equalities Scrutiny Committee – 10 January

2019

Subject: Manchester Events Strategy 2019-2029

**Report of:** Chief Operating Officer - Neighbourhoods

## **Summary**

Over the last year the City Council has undertaken a review of its current approach to events, the resultant event programme and the governance and management arrangements which supports it. The global marketplace has been researched in order to identify the best practice adopted by successful event cities to determine and influence how Manchester can shape the approach to events going forward. Stakeholders and partners have also been engaged throughout the process to determine what the strategy for events in Manchester should look like in future.

The report identifies the strengths of Manchester's event offer and the need to think differently about how Manchester focuses its investment - differentiating investment into events that are aimed principally at supporting communities and animating the city and those which generate significant economic value and profile for the City through the development of the visitor economy. The report sets out the vision, principles and the aims for the strategy and the need to develop a refreshed and a more coherent events offer that provides an authentic connection to the place inspired by the City and its people.

#### Recommendations

- 1. The Committee are invited to consider and comment on the proposed approach to the Manchester Events Strategy, including the proposed vision, principles and aims of the Strategy.
- 2. Note that the Strategic Lead: Parks, Leisure and Events in consultation with the Executive Member for Schools, Culture and Leisure and the Chief Operating Officer for Neighbourhoods is proposing to:
  - a. Implement the programme for 2019-21 as set out in Appendix 1 alongside the community events that are identified for support through the application process.
  - b. Review the long-term funding mechanism options and identify the preferred funding, resources and management structure that can deliver the City's ambition for events.
  - c. Establish a Strategic Governance Board and identify and secure membership of a Manchester Event Commission to steer the implementation of the strategy and to agree major event targets.

d. Complete the production of the detailed Event Strategy document for communication with residents, partners and businesses.

Wards affected: All

## **Contact Officers:**

Name: Fiona Worrall

Position: Chief Operating Officer - Neighbourhoods

Telephone: 0161 234 3926

Email: f.worrall@manchester.gov.uk

Name: Neil Fairlamb

Position: Strategic Lead: Parks, Leisure & Events

Telephone: 0161 219 2539

Email: n.fairlamb@manchester.gov.uk

Name: Mike Parrott
Position: Events Lead
Telephone: 0161 234 5242

Email: m.parrott@manchester.gov.uk

#### 1.0 Introduction

- 1.1 Events in Manchester play a significant role in the context of destination planning, enhancing and linking tourism and commerce. This includes utilising events as image makers, economic impact generators and tourist attractions, as well as shaping and contributing to the development of local communities and businesses.
- 1.2 Progressive major cities recognise that events bring people to the city, provide attractions for residents, and ensure that the city's name is profiled in the national and international media. The number of major cities recognising this means that Manchester is now operating in an increasingly competitive events marketplace both nationally and globally. Whilst Manchester is in a strong position following the 2002 Commonwealth Games, the city needs to continually refresh the approach to events in order to remain competitive. It is acknowledged that Manchester's strength of offer and differentiation has been eroded somewhat by the ongoing impact of government spending cuts, the adoption and adaptation of best practice by other Cities to improve their national and international events offer and through developments in the events sector.
- 1.3 Whilst to date the City Council's approach to events has been successful in creating a broad annual calendar of events and has ensured that Manchester has a strong enough event offer that continues to attract a number of commercial opportunities and national government led major event hosting initiatives (Somme 100, Olympic and Paralympic Heroes Parade, EU Referendum Results Hub etc), the Council's approach needs to be refreshed to ensure that it is proactively responding to the challenge. Events are ever more frequently competing for position in the same reduced funding pool, therefore the Council has to think carefully about prioritising identified events that can best be aligned to Manchester's wider economic, social, sporting and cultural outcomes.
- 1.4 During 2017/18, a review of the current approach was undertaken. This included researching best practice in the global marketplace and asking stakeholders and partners what the future of events in Manchester could look like, and what their ambitions were for the city and our residents in the context of the priorities which have been established and shaped by residents as part of the development of the Our Manchester Strategy.
- 1.5 This report sets out the proposed strategic approach and describes how Manchester will achieve its vision and provides clarity for actions by our partners working across Manchester; public sector organisations, businesses, the voluntary sector and our communities. Whilst this document sets out the events strategy for Manchester City Council, it is as much a strategy to support partners and stakeholders who have a role to play in making our city the best it can be.

#### 2.0 Context

- 2.1 The importance of events is captured across a range of Manchester and Greater Manchester strategies and plans (which include the Manchester Strategy, Manchester Parks Strategy 2017-2026, GM Strategy for the Visitor Economy, GM Strategy and GM Internationalisation Strategy) and the role that events can play in achieving outcomes is clearly identified in each of these strategies.
- 2.2 The Greater Manchester Internationalisation Strategy identifies Manchester's position as an established international gateway to the UK and from the UK to the world and sets in place a vision to be a top 20 global city region by 2035 and includes critical measurements of:
  - Our attractiveness to international investors, visitors, business and academic talent and students.
  - Our international cultural and place offer.

The role of Major Events is a key feature of the strategy and securing the right events will be an important factor in delivering on the ambition.

- 2.3 A key role and function of the City Council is to clarify the strategy and provide the required leadership and support for events. The Council provides financial and other forms of support to events and event organisers, bidding for and hosting events in Manchester, marketing events and regulating event activities.
- 2.4 The primary mechanism for the development and delivery of the City Council's events programme is the Events and Commercial Team that sits within the Neighbourhoods Directorate. The team work closely with Marketing Manchester, TFGM, Event promoters, venues and the Business Improvement District. The team are responsible for the development, planning and management of the Council's core funded annual events calendar; the ad hoc development of major event commissions; the bidding and contracting for sports events; the management of funding to external Community and Calendar event partners; the commission, support and monitoring of operational delivery to external event promoters or events rights holders; event management and advisory support to partners across the programme: production and operational management of City Council owned events; event support to the management of major protests in the city; the management of public space bookings; the licensing and calendar management of public event spaces; the event safety planning function; and liaison with multi-agency partners.

#### 3.0 Analysis

3.1 Due to reductions in government and regional funding, the Council has been under pressure to reduce the annual revenue investment of the core events programme since 2010. The available funding has been reduced by approximately 44.5% since 2010. To address the potential impact on the

programme, the Events and Commercial Team has re-focussed the approach to protect the level of investment into Community Events, to consolidate the reach of the programme by reimagining engagement with established event partners to reduce dependency on support funding and to target programme growth through the development of new commercial event opportunities that generate income and add value to the offer. The income however has been reinvested into the venues hosting the events or to offset savings requirements rather than reinvested in the programme to facilitate growth.

- 3.2 In the 12 month period (July 2017 June 2018), Manchester partnered with 37 event organisations to deliver or facilitate 60 calendar events, attracting more than 1.3 million people across 168 days of live events. The core revenue funded programme of sports, cultural and community events attracted 800,000 people, providing a platform for more than 1,600 volunteering opportunities and a showcase for over 10,000 athletes, artists and performers. In addition, the commercial event partners have directly funded major festivals and events in the city's licensed parks and public spaces that have attracted over 500,000 additional attendees.
- 3.3 An industry averaged visitor spend applied across a 12 month period identified an estimated economic impact of £41m visitor spend £20.1m drawn from the funded/partially funded programme and £20.9m from partner funded activities that took place at City Council owned and licenced public spaces. This valuation excluded the reported economic impact data for the 2017 Conservative Party Conference (£29m) and the 2017 Manchester International Festival (£40.2m) which brings the economic impact to £110m visitor spend over the 12 month period.
- 3.4 In 2017, it was reported that the events sector was worth £42.3 billion to the UK economy in terms of direct spend by event attendees and organisers, an 8% rise on 2016 and continued growth is projected. UK cities are continuing to look at increased investment to capitalise on this growing market. Whilst the strategies, governance and funding environments of competitor UK cities are different, what is clear is that cities still view events as a key component of their offer and are seeking to provide the leadership and access to funding that will maximise their use as a strategic tool.
- 3.5 Work is currently being undertaken by Marketing Manchester to ensuring Manchester is a top 20 global destination by 2035. This work has revealed the stark difference between the events resourcing levels of the leading cities compared to the approach in cities such as Manchester. In order to become a top 20 city, the Internationalisation Strategy identifies the need to establish a new public/ private partnership arrangements to attract more, high-value international events into the region, position the City to bid for the major world events and fund pilot events to test ideas aimed at international audiences.
- 3.6 A best practice review of successful event cities on the global stage (Auckland, Glasgow, London, Melbourne, New York, Sydney) has highlighted the importance of city leadership, clarity of ambition, strong governance and collaborative partnerships, the optimisation of an event portfolio approach, a

standardised process of event benefit measurement and a committed funding regime which are captured in the four key themes in the table below.

## 1. Strategic Planning

- Events are essential to the strategies of global cities.
- The best cities have clear, long term event strategies. Advanced cities have a 'joined-up' and coordinated event strategy that effectively involves, engages and leverages their local stakeholders and the private sector.
- All the benchmarked cities have a balanced portfolio of recurring and peripatetic (one-off bid) events across a range of sectors.
- Global cities have an increasing focus on prioritising events that they 'own'.
- Strategically identified peripatetic events were identified through a robust specification process and pursued against strategic criteria.
- Event strategies are aligned with key sector strengths in the local economy.

### 2. Leadership, Collaboration and Governance

- Cities effectively involve and engage their local private sector and stakeholders.
- Successful cities are aligning their strategies and initiatives and proactively managing their relations with regional and national bodies.
- Local and national political boundaries significantly impact on competition for public funding.
- Most successful cities align development of international profilebuilding major events to the Destination Management Organisation or to an arms-length company, whilst the City authority lead the delivery of community events.

#### 3. Event Benefits

- Cities are developing advanced event portfolio analysis, accounting and monitoring systems.
- Cities are combining different event properties to create more unique scalable events.

## 4. Funding and Resources

- Public funding is central to the event strategies of all successful cities.
- The cost of visitor acquisition is rising as competition increases and cities are increasing their spend on events to protect and increase their position.
- Pooling of public funds is a demonstrated effective means to reduce costs and maintain competitiveness.

- Cities are exploring a wide range of alternative funding sources and capacity building strategies including:
  - Allocation of a share of external generated revenues that are driven by tourism growth e.g. airport dividend income or tourism tax mechanisms.
  - Allocation of a share of growth generated income that reflect a buoyant economy e.g. Business Rates growth income.
  - Commercialisation of event expertise.
  - Match-Funding from partner agencies
  - Value In Kind propositions.
- 3.7 The work undertaken with key stakeholders as part of a peer review has revealed that Manchester is at a critical point in defining its ambition and commitment towards the use of events as a tool that can support economic growth that benefits everyone and provide an authentic connection to the place that is inspired by the city and its people. To create a meaningful and effective approach, the review has identified:
  - There is a need to unify the city's events offer and create a single strategic approach that identifies what our potential could be and what mechanisms and structures we need to deliver growth and support partner organisations to achieve their own strategic outcomes.
  - The current approach has evolved over time without review and therefore lacks the clarity of focus that is required to drive improvement. Identifying a small number of clear aims will assist in focusing how the Council and partners work in the future.
  - More can be done to achieve greater alignment with other agencies in the
    city who have a role to play in the commissioning and delivery of events.
    This will help the Council to identify strategic event opportunities, target
    new funding sources, drive more efficiencies and tap into available skills
    particularly around sponsorship and business development. Manchester
    needs to further enhance co-investment and collaboration with partners
    and stakeholders.
  - In order to become a top 20 visitor destination by 2035, Manchester clearly needs to compete on the world event stage with other like-minded cities, many of whom have access to enhanced resources and are currently providing a more compelling commercial proposition. Manchester needs to identify how partners can more effectively align available resources and be creative in identifying new sustainable and appropriate funding streams linked to avenues of growth rather than being overly dependent on mainstream Council resources. The Council needs to explore how it can enhance the approach beyond just finance to develop a competitive advantage in the marketplace. A revised financial model needs to emerge and be more reflective of the targeted growth in the visitor economy and attributable to the long term beneficiaries of Manchester's enhanced global positioning. In parallel a stronger Our Manchester focus needs to be developed for community and civic events to ensure they maximise the

Council's resources and deliver the greatest possible community engagement and benefit.

More needs to be done to robustly and effectively capture the impact of the
events programme on the local economy and Manchester's communities
and to communicate the benefits of the investment. A clear event
classification framework and standardised measurement, evaluation and
reporting of benefits is needed to optimise and leverage the values of
current events and position the city to justify future investment

### 4.0 Event Strategy

4.1 **Vision** - The work undertaken in 2017/18 with the partners has led to the establishment of a clear vision, principles and aims for the Strategy. The partners recognise the importance of promoting events that contribute to creating a fair and equitable city where everyone can contribute to and share in success. With the right support and approach the City will be equipped to build on the progress of recent years and ensure that the events programme grows in a sustainable way. The proposed vision is:

### "to be an eventful city"

Events should promote the city as a world class destination and position Manchester as an events leader and contribute to the Our Manchester strategy outcome of making Manchester a world leading place for sport, leisure and culture by 2025.

The Our Manchester principles underpin this:

- We listen, learn and respond through co-production The events programme should be diverse and balanced reflecting and celebrating what is great about Manchester.
- We see potential and work with strengths Events should be propelled by partnerships which builds on Manchester's strengths and distinctiveness.
- We work together as an inclusive partnership Partners working closely with residents to ensure they benefit from events - feeling a strong sense of engagement and pride in the city.
- It's all about people Events should be clear about the benefits for residents and the economy and the volume and frequency of events should be balance this against disruption that sometimes can be caused.

#### 4.2 **Aims**

4.2.1 Aim 1 – Stronger Strategic Planning – Ensure the Council and partners work together to establish a robust event management and commissioning framework, which capitalises on industry and individual sector insight and ensures that there are strong relationships with the funding bodies and decision makers. The partners will seek to develop a shared understanding of what events will support the growth of the city, those which will support

tourism, and those which will create the greatest platform to engage residents in Manchester's neighbourhoods. Planning will be improved by:

- establishing a Manchester Major Events Commission with representation from key funding stakeholders to ensure we have a sector wide, long-term focus on developing the approach and bringing new events to Manchester from 2021 onward:
- developing a programme that resonates with all parts of the public, private and third sector, ensuring they have a genuine stake and role – large or small - to play in planning, securing, supporting and delivering events in Manchester; and,
- moving away from investing as separate organisations and identifying coinvestment opportunities between the partners for events.
- 4.2.2 Aim 2 Collaborative Leadership & Good Governance Encourage services and organisations to work better together, not as individual organisations. This includes strengthening the culture of collaboration at both an organisational and locality level across all sectors (public, private and voluntary) in order to create an enhanced events programme, making sure we are good at governing decision-making and promoting a culture of openness and accountability. This will be enhanced by:
  - establishing a Strategic Governance Board to oversee the implementation of the Strategy, track progress and scrutinise investment proposals; and,
  - adopting a single events programme, which promotes the full range of significant events taking place across the city.
- 4.2.3 Aim 3 Maximising Event Benefits Establish a stronger emphasis on how partners optimise and leverage the benefits from events and ensure that all events, including one off events, generate an ongoing event legacy. This requires a strong performance management culture and a focus on standardising the measurement and evaluation process that needs to be rigorously and consistently applied. Benefits will be improved by:
  - ensuring every event in receipt of funding sets out much more tangible engagement plans and legacy benefits for Manchester residents;
  - establishing a revised events monitoring and evaluation framework which enables benefits to be robustly captured, assessed and benchmarked; and,
  - establishing a stronger programme of home grown events, which builds over time and where the intellectual property remains within Manchester.
- 4.2.4 Aim 4 Funding and Resources Develop a long-term resourcing plan to allow alignment of resources and investment and engage the private sector earlier as partners. A critical factor in achieving this will be undertaking a full appraisal of different financing models for events in order to conclude a more viable and long-term funding model for global events, whilst retaining a sustainable model for community and civic events. Resourcing levels will be strengthened by:

- prioritising investment into activities that cannot be delivered by the private sector and require public sector leadership to realise;
- recognising that delivery needs to be aligned to the most appropriate individual event model, noting that a one size fits all will not be effective and the partners should always start from working to organisational strengths;
- The resourcing plan should aim to build the capacity of community organisations to attract resources and become more resilient and selfsufficient.
- Crucially the public funding currently available will not be sufficient to deliver the longer-term ambition and therefore, a new financing model needs to be developed which leverages - directly or indirectly - a greater contribution from those sectors who benefit from events being delivered in Manchester; and
- working with community organisations to build their resilience and capacity and demonstrate that they are operating in accordance with good governance.
- 4.2.5 **Aim 5 Distinctive Programme** Develop a distinctive programme that is built from the strengths of the City and places a strong emphasis on the event sectors with the greatest growth potential. The programme will be prioritised by focusing on the following areas:
  - Community and civic events that celebrate diversity and are relevant to our residents.
  - Culture & Sporting events that promote Manchester as a global cultural and sporting city and lead to widening access to Manchester resident engagement.
  - Music events which promote Manchester as a city that beats to the sound of music.
  - **Innovation** events that promote emerging sectors and create new economic development opportunities important to our city and regional economy e.g. digital and tech, science etc.
  - Business and conference events that attract delegate visitors and inward investment.

## 5.0 Events Programme

- 5.1 The Events Programme for the next 2 years is set out in Appendix 1. This highlights the Council's existing events offer, commitments that have already been made and the targets, which are currently being explored over the next two years. It should be noted that the larger scale events are usually secured either on a multi-year basis or several years in advance. The establishment of the Manchester Major Events Commission with representation from key stakeholders will ensure there is a sector wide, long-term focus on developing the approach and bringing new events to Manchester from 2021 onward.
- 5.2 The Community Events Programme will continue to be open to public applications (up to a maximum of £20k per annum/ 20% of total event costs

will be granted per event). This is as per previous years - these will be prioritised against the existing criteria, as follows:

- Community Leadership Helping community cohesion, civic pride and empowerment by bringing people together from across the city to share common interests.
- **Community Celebration** Celebrating a community's distinctive cultural identity or engaging with what others see as their 'identity' and utilising innovation, quality and creativity to raise the profile of the city and improve satisfaction and pride among residents.
- Community Led Regeneration Providing the opportunity for community participation and commitment on a citywide basis, developing the use of public spaces and delivering economic benefits to the city through supporting skills, jobs and generating new visitor spend.
- 5.3 It is recognised that the investment capacity from the Council for community events has been fixed for over eight years and further work needs to be undertaken over the next 3 years to build this Fund in order to meet the growing number of funding applications from community groups. There is an opportunity to achieve this by exploring the potential to reinvest some of the proceeds from income generating/ commercial events back into community events this will be explored in 2019/20. Equally, further work is being undertaken to strengthen the various community event committees to ensure they are maximising alternative funding streams and reducing the demand for the Council to continually invest at the same levels.
- It is clear that both commercial and community events whilst for the most part are extremely positive can sometimes have an adverse impact on some residents. Resident engagement work undertaken over the last year has highlighted that the impact of unauthorised street parties and other spin off events within some specific neighbourhoods is quite significant. This has been a particular challenge for the Parklife Festival at Heaton Park in the past and more recently for the Caribbean Carnival in Alexandra Park. In addition, mass walk ups to football events and political extremism protests have also created differing levels of disruption for residents, commuters and businesses. Consequently, a number of multi-agency groups have been established which are aiming to identify solutions or offer mitigation to these challenges. The groups have senior buy-in from the Council, TFGM and GMP and they will seek to bring forward improvement plans for the higher risk events in 2019.

#### 6.0 Conclusion and Next Steps

6.1 A strong vision for Manchester's future events programme is clearly essential alongside a clear understanding of how the vision will be delivered. The approach set out in this report seeks to do that, recognising the Council's leadership role and the importance of supporting partners and stakeholders, public sector organisations, businesses, the voluntary sector and our

communities, all of whom have a role to play in making Manchester the best it can be.

- 6.2 In order to embed the approach, the following next steps are proposed:
  - Secure support from the Council and partners to develop the Strategy in line with the Vision, Principles and Aims outlined within this report – March 2019.
  - Establish the Strategic Governance Board and identify and secure membership of the Manchester Event Commission to steer the development of the Strategy and investment targets over the next period – April 2019
  - Review the long-term funding mechanism options and identify the preferred funding and management structure that can deliver the City's ambition for events – June 2019.

## Appendix One – Core Events Programme 2019/20 – 2020/21

- The core events programme identifies planned-in events that require MCC assigned resources to develop, deliver or facilitate.
- The calendar does not include the Community Events programme which is subject to the current application process until February 2019.
- This calendar will be further enhanced by ad-hoc/reactive event opportunities which will be considered against the outlined criteria and where appropriate will be subject to Executive Member approval.

2019/20 Events	Date	Venue / Location	Classification	Status
UCI BMX World Cup	April	HSBC (UK) National Cycling Centre / Clayton and Openshaw	Major - Sport	Confirmed
England Basketball Senior Playoffs	April	National Basketball Centre / Belle Vue	Sport	Confirmed
WTF World Taekwondo Championships	May	Manchester Arena	Major - Sport	Confirmed
Women's Manchester Open Squash	May	National Squash Centre, Etihad Campus / Ancoats and Beswick	Sport	Confirmed
LEN European Water Polo Championships Qualifier (Mens)	May	Manchester Aquatics Centre	Sport	Confirmed
England Basketball Junior Playoffs	May	National Basketball Centre / Belle Vue	Sport	Confirmed
Manchester Open Swimming Meet	Мау	Manchester Aquatics Centre	Sport	Proposed
Manchester Jazz Festival	May	City Centre and Venues	Culture	Confirmed
UKCA Cheerleading Championships	May	National Basketball Centre / Belle Vue	Sport	Bidding
Great Manchester Run and City Games		City Centre	Major - Sport	Confirmed
Parklife Festival	June 8 <sup>th</sup> & 9 <sup>th</sup>	Heaton Park	Major - Culture	Confirmed
Courteeners at Heaton park	June 15 <sup>th</sup>	Heaton Park	Major - Culture	Confirmed

Manchester		The Northern / Didsbury		
Trophy Tennis	June	West	Sport	Confirmed
Manchester Day	June	City Centre	Civic	Confirmed
Netball		Manchester Arena / City		
Manchester Live	June	Centre	Sport	Proposed
Go Fest	June	Etihad Campus / Beswick	Sport	Proposed
Sounds Of The City	July	Castlefield	Major - Culture	Confirmed
Manchester International Festival	July	Citywide and Venues	Major - Culture	Confirmed
ICC Cricket World Cup – Host City	June - July (6 matches)	Emirates Old Trafford and City Centre Fanzone activation	Major - Sport	Confirmed
	,			
HSBC Cityride Manchester	June / July	City Centre	Sport	Proposed
International Athletics	August	Regional Arena, Etihad Campus / Ancoats and Beswick	Sport	Bidding
Athletics International England v Australia	August	Regional Arena, Etihad Campus / Ancoats and Beswick	Sport	Proposed
Manchester Pride	August	City Centre	Major - Culture	Confirmed
Tour Of Britain Road Cycling	September	City Centre	Major - Sport	Opportunity
Festival Of Manchester	September	Platt Fields	Civic / Community	Proposed
Music Festival	September	Platt Fields	Major - Culture	Proposed
Party Conference	October	Manchester Central	Major - Conference	Confirmed
Manchester International Swim Meet	October	Manchester Aquatics Centre	Sport	Proposed
Manchester Literature Festival	October November	Venue base - Citywide	Major - Culture	Confirmed
Festive Lighting	- January	Citywide	Civic	Confirmed
Christmas Lights Switch On	November	City Centre	Civic	Confirmed

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Festive Lighting	November - January	Citywide	Civic	Confirmed
Christmas Lights Switch On	November	City Centre	Civic	Confirmed
Festive Programme Additional Content	November / December	City Centre	Civic	Proposed
New Year's Eve Fireworks	December	City Centre	Civic	Proposed
6 Day Track Cycling	January / February	HSBC (UK) National Cycling Centre / Clayton and Openshaw	Major - Sport	Bidding

# Manchester City Council Report for Information

Report to: Communities and Equalities Scrutiny Committee – 10 January 2019

**Subject:** Overview Report

**Report of:** Governance and Scrutiny Support Unit

## **Summary**

This report provides the following information:

Recommendations Monitor

- Key Decisions
- Items for Information
- Work Programme

#### Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

#### **Contact Officer:**

Name: Rachel McKeon

Position: Scrutiny Support Officer Telephone: 0161 234 4997

Email: rachel.mckeon@manchester.gov.uk

## **Background documents (available for public inspection):**

None

## 1. Monitoring Previous Recommendations

This section of the report lists recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented and, if it will be, how this will be done.

Date	Item	Recommendation	Action	Contact Officer
7 September 2016	CESC/16/19 Equality Action Plans 2016/17: Update	To request that the Head of Legal Services provide the action plan for providing support to residents to access revenues and benefits to members of the Committee.	A response to this recommendation has been requested and will be reported back to the Committee via the Overview report.	Jacqui Dennis, Deputy City Solicitor
7 December 2017	CESC/17/48 Volunteering – Timebanks	To ask Equality Lead Members to consider what role they could play in enabling timebanking to reach different communities, including consideration of specific timebanks around protected characteristics.	A response to this recommendation has been requested and will be reported back to the Committee via the Overview Report.	Keiran Barnes, Equality Team Leader
1 March 2018	CESC/18/17 Equality Objectives 2016 – 2020	To request that the Executive Member for Schools, Culture and Leisure and the Statutory Deputy Leader provide a briefing note on the UNESCO City of Literature group, including any opportunities for Member involvement, and that this be circulated to all Members of the Council.	A response to this recommendation has been requested.	Rachel McKeon, Scrutiny Support Officer
11 October 2018	CESC/18/39 Widening Access and Participation, Leisure, Libraries, Galleries and Culture – Update	To request that data on which wards the users of individual leisure facilities lived in be circulated to Members.	A response to this recommendation has been requested and will be circulated to Members.	Lee Preston, Sport and Leisure Lead

Ī	8	CESC/18/50	To seek assurance that the Strategic	A response to this recommendation	Keiran Barnes,
	November	Equality Update	Development Directorate will produce	will be reported back to the Committee	Equality Team
	2018		EIAs where relevant, especially in	via the Overview report.	Leader
			relation to its housing activities.		

## 2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **20 December 2018** containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

## Register of Key Decisions:

Decision title	What is the decision?	Decision maker	Planned date of decision	Documents to be considered	Contact officer details
Supply of Library Materials	Approval to appoint a supplier(s) to provide Library Materials for the period of 1st June 2019 to 31st May 2022 with an option to extend for a further 12 months under an ESPO framework via STaR Procurement.	Director of Neighbourhoo d Services	February 2019	Confidential Report and Recommendati on	Joanne Kettlety Service Development Specialist, Libraries Galleries and Culture.  Tel: 0161 234 1940 Email: j.kettlety@manchester.gov.uk
Factory Project	The approval of	City Treasurer	March 2018	Checkpoint 4	Dave Carty
Ref: 15/012	capital expenditure in relation to the creation of the Factory.	, and the second	or later	Business Case	0161 219 6501 d.carty@manchester.gov.uk
Leisure Services – External Ref: 2016/02/01C	The approval of capital expenditure.	City Treasurer	March 2018 or later	Checkpoint 4 Business Case procurement document	Lee Preston 07852957286 I.preston2@manchester.gov.uk
Peterloo Memorial	The approval of	City Treasurer	December	Checkpoint 4	Dave Carty
2018/10/04D	capital expenditure in relation to the creation of the Peterloo Memorial.		2018 or later	Business Case	d.carty@manchester.gov.uk 0161 234 5908

House and Institute of Sport 2018/10/17A	To undertake feasibility works around the National Squash Centre and Athletics Arena in advance of development of MMU – Institute of Sport and Council's House of Sport. Feasibility works £1.5m (Council contribution £450k, MMU £1.05m).	The City Treasurer	October 2018	Report to Executive: Eastlands Regeneration Framework - 13.12.17 & 25.07.18 (update).	Name: Richard Cohen Position: Senior Development Surveyor Tel no: 234 3019 Email address: r.cohen@manchester.gov.uk
University of Manchester – Armitage Sports Pitches Development Ref: 15/072	To approve the investment proposal and business case.	The Executive	March 2018 or later	Report and recommendation	Lee Preston 07852957286 I.preston2@manchester.gov.uk
The Great Run and Great City Games 2017 – 2020 Ref: 2017/02/01D	To approve a proposed 4 year contract 2017 – 2020, at a cost of £300,000 annually.	The Executive	March 2018 or later	Report and Recommendati on	Mike Parrot 07786365016 m.parrot@manchester.gov.uk
Indoor Leisure Contracting Arrangements Ref: 2017/10/24B	To agree the appointment of a new Leisure Centre operator	Executive	May 2018	Report and recommendations	Lee Preston Sport and Leisure Lead 0161 219 2545 I.preston2@manchester.gov.uk

Sport and Leisure Governance Arrangements – Manchester Active Ref: 2017/10/24C	To agree the design and implementation of the new Sport and Leisure Governance Vehicle-Manchester Active	Executive	May 2018	Report and recommendations	Lee Preston Sport and Leisure Lead 0161 219 2545 I.preston2@manchester.gov.uk
National Taekwondo Centre 2018/10/19A	Chief Executive.	Strategic Director Development	November 2018	Briefing note and heads of terms	Name: Richard Cohen Position: Senior Development Surveyor Tel no: 234 3019 Email address: r.cohen@manchester.gov.uk
Our Manchester VCS Funding Programme Ref: 2018/03/1E	To award £2.4m a year(in total), for 3 years to 63 voluntary and community sector organisations via medium and large grants	Deputy Chief Executive Growth and Neighbourhoo ds, Strategic Director Commissionin g	28th March 2018	Report of the independent chair of the assessment panel Report on the conclusion of the due diligence process	Name: Michael Salmon Position: Programme Lead Tel no:0161 234 4557 Email address: m.salmon@manchester.gov.uk

## Communities and Equalities Scrutiny Committee Work Programme – January 2019

Thursday 10 January 2019, 10.00 am (Report deadline Monday 31 December 2018)						
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments		
Our Manchester Disability Plan	To receive a further report, to include updates on the OMDP website, the Disability Confident Scheme and two or three of the key workstreams referred to in the report, such as transport, work and skills and accessibility.  To request that this report also include what partners, such as builders and developers, have done to improve accessibility, beyond the minimum standards set out in law, and to consider inviting representatives from these groups to the meeting.  To also invite:  • disabled people to discuss their lived experience.  • leads for some of the workstreams within the Plan to tell the Committee about their experience of being engaged in the Plan.  • the Chair of Health Scrutiny Committee.	Councillor Craig Councillor S Murphy Councillor Rahman	Zoe Robertson/ Julie McMurray/ Sam McVaigh/ Fiona Worrall/ Keiran Barnes	See November 2017 and November 2018 minutes		
Delivering the Our Manchester Strategy	This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester Strategy for those areas within the portfolio of the Statutory Deputy Leader and the Executive Member for Culture and Leisure.		Councillor S Murphy/ Councillor Rahman			

Strategic Plan for Events	To receive a report on the Strategic Plan for Events for the next three years.	Councillor Rahman	Sara Todd/Fiona Worrall/Neil Fairlamb
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and any items for information.	-	Rachel McKeon

Thursday 7 February	Thursday 7 February 2019, 10.00 am (Report deadline Tuesday 29 January 2019)						
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments			
Rough Sleeping and Begging	To receive a report on the connection and distinction between rough sleeping and begging in the city centre and other areas of the city. To include information on the E-CINS analysis report.	Councillor S Murphy Councillor N Murphy	Eddie Smith/Fiona Worrall/Kate Macdonald/Sam Stabler	Invite City Centre Councillors, representatives from Riverside Housing and Reachout to the Community, the Mayor of Greater Manchester or his representative and Chair of Neighbourhoods & Environment Scrutiny Committee			
Refreshed budget and business plans	The Committee will consider the refreshed budget and business plans within its remit following consideration of original proposals at its December 2018 meeting.	Councillor Ollerhead Councillor S Murphy Councillor N Murphy	Carol Culley/ Fiona Worrall/Keiran Barnes				

		Councillor Rahman	
Equality Impact Assessments (EIAs) 2019-20	To highlight the list of budget-related EIAs identified in the Directorates' Equality Delivery Plans for the Committee to factor into its work programme to review throughout the year.	Councillor S Murphy	Sara Todd/Sam McVaigh/Keiran Barnes
Overview Report		-	Rachel McKeon

At the rise of the meeting, Members will meet to discuss the format of future reports and how the Committee can better scrutinise the issues within its remit.

Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Equalities Performance Management	<ul> <li>To receive a report to include:</li> <li>achievements in 2018-19 in support of the Council's equality objectives.</li> <li>a forward plan for co-designing / refreshing the equality objectives for 2020-24.</li> <li>detail and analysis of the Directorate Equality Delivery Plans 2019-20.</li> </ul>	Councillor S Murphy	Sara Todd/Sam McVaigh/Keiran Barnes	
Overview Report		-	Rachel McKeon	

Items To be Scheduled				
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Community Safety Overview	To receive a regular update report on the work of the Community Safety Partnership (CSP). To request that this include regular updates on work in relation to accommodation for offenders.	Councillor N Murphy	Fiona Worrall/ Sam Stabler/ Samiya Butt	See November 2018 minutes

Sport and Leisure	To receive an update report at an appropriate time. To ask officers to undertake a piece of work to map the providers' Community Development Plans against the Our Manchester Strategy and all the Equality Strands, including engagement with Age Friendly Manchester and the Our Manchester Disability Plan and to include this in the report, with case studies.	Councillor Rahman Councillor S Murphy	Sara Todd/Fiona Worrall/Neil Fairlamb	See December 2016 and November 2018 minutes
Trans Report	To continue to monitor actions arising from the Trans Report.	Councillor S Murphy	Sara Todd/Sam McVaigh/Keiran Barnes	See November 2017 minutes
Universal Credit	<ul> <li>To receive a report on:         <ul> <li>the Welfare Reform Board's work on the impact of Universal Credit in Manchester, focusing on to its impact on people with protected characteristics.</li> <li>how advice services are supporting residents moving to Universal Credit.</li> </ul> </li> </ul>	Councillor S Murphy	Angela Harrington	TBC See November 2017 minutes Invite Chair of Economy Scrutiny Committee
Extra Care Housing Options	To receive a report on extra care housing options.	Councillor Richards Councillor S Murphy Councillor Craig	Director of Adult Social Services /Jon Sawyer Paul McGarry/ Philip Bradley/ Dave Thorley	See February 2018 minutes Invite Chairs of Health Scrutiny Committee and Neighbourhoods and Environment Scrutiny Committee and Lead Member for Age Friendly Manchester
Languages	To receive a report on languages, including how the city celebrates the range of languages spoken	Councillor S Murphy	Fiona Worrall	See March 2018 minutes

Parks Strategy	<ul> <li>in Manchester and the work of Manchester         University's Multilingual Manchester.</li> <li>To receive a further report on the Parks Strategy,         to include:         <ul> <li>further information on the management</li></ul></li></ul>	Councillor Rahman Councillor Rahman	Fiona Worrall/Neil Fairlamb/Kylie Ward	
Widening Access and Participation	To receive a further report on Widening Access and Participation focusing specifically on protected characteristics.	Councillor Rahman Councillor S Murphy	Sara Todd/Fiona Worrall/Neil MacInnes/Neil Fairlamb/Keiran Barnes	See October 2018 minutes
Recording Misogyny as a Hate Crime	To receive an update on what actions GMP is taking in relation to recording misogyny as a hate crime.	Councillor N Murphy	Fiona Worrall/ Sam Stabler	See November 2018 minutes
Greater Manchester Ageing Strategy	To receive a report on the Greater Manchester Ageing Strategy and how this relates to the work taking place at a Manchester level.	Councillor S Murphy Councillor Craig	Director of Adult Social Services/ Paul McGarry/ Philip Bradley/ Dave Thorley /Sophie Black	See November 2018 minutes Invite Lead Member for Age Friendly Manchester

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